November 30, 2012

Descriptives

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WesternU's 9 Colleges

College of Osteopathic Medicine

College of Allied Health Professions

College of Pharmacy

College of Graduate Nursing

College of Veterinary Medicine

College of Optometry

College of Dental Medicine

College of Podiatric Medicine

Graduate College of Biomedical Sciences

Western University of Health Sciences

IRE Survey Request Form

Did you know that we have an online survey request form? If you need assistance with a survey, data analysis or anything else please request our services here: IRE Survey Requests

Data Standards Team

We have a new committee on campus. The Data Standards Team is responsible for managing institutional reporting processes. The team sets institutional standards for systematic and ad-hoc reporting used for either internal or external purposes. The team is responsible for upholding the integrity of data stored in Banner and associated databases. Members are:

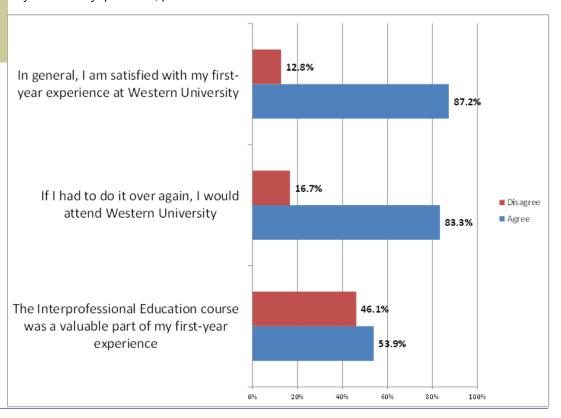
- Juan Ramirez (Chair)
- Carl Todaro
- Denise Wilcox
- Denise Cornish

- Kim DeKruif
- Jason Campbell
- Mark Goggin
- Perry Self

- Russel Heskin
- Sherry Bale
- Manal Swairjo
- Jonathan Watanabe

First Year Student 2012 Survey results are in!

If you have any questions, please contact our office for more information.



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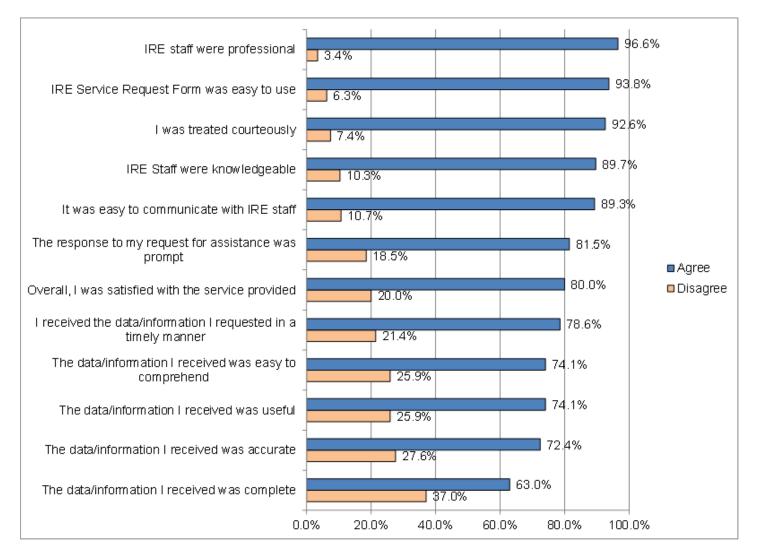
Results from IRE Customer Satisfaction Survey 2012

The IRE department conducted an online survey evaluating our services in fall of 2012. WesternU faculty and staff were invited to complete the survey — thank you to everyone who participated.

Survey results revealed that IRE strengths (see chart below) consist of professionalism and courteous treatment from staff and ease of use of the IRE Service Request Form. Limitations included low agreement ratings on receiving useful, accurate, and complete data.

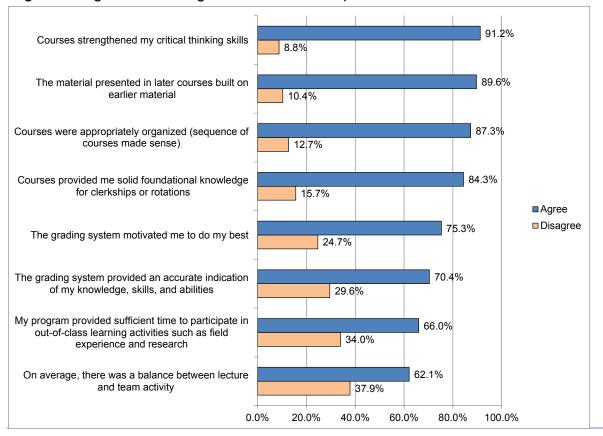
The IRE department has taken these findings into serious consideration and are currently working on ways to improve our services. Steps to be taken to address these issues:

- Ensuring that data definitions, headings, and titles clearly explain information on all charts and tables
- Development of an IRE service request communication protocol to ensure that client needs are clearly understood
- Increasing communication with clients throughout the service request
- Assisting with maintenance of institutional data standards to ensure consistency of measures
- Continuing to seek out best practices for maintaining data integrity



Graduating Student 2012 Survey results are in!

Figure 1. Agreement ratings on educational experiences of WesternU students



Stats Corner—Test your knowledge! Answers in column to right.

- 1. Which of the following is <u>not</u> part of the 8 WesternU Student Learning Outcomes?
- A. Interpersonal Communication
- B. Technology
- C. Evidence-based Practice
- 2. How many colleges are part of WesternU?
- A. 9
- B. 6
- C. 8
- 3. True or False? University enrollment has steadily increased every year since 2004.
- A. True
- B. False

- 4. What percentage of first year students are satisfied with their first year experience at WesternU?
- A. 46.1%
- B. 83.3%
- c. 87.2%
- 5. True or False. The Data Standards Team is responsible for managing institutional reporting processes.
- A. True
- B. False

Western University of Health Sciences

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<u>Editor</u>

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For more information, go to:

http://www.westernu.edu/oir-welcome